NOW AVAILABLE EMAIL TEMPLATE

Dear Tenant,

Our newest amenity, the Minnow Pickup Pod™, is now available for you to use. The pod is located [INSERT LOCATION DETAILS HERE].

[INSERT PHOTO OF INSTALLED POD HERE]

WHAT IS IT?

The Minnow Pickup Pod is a safe and convenient way to have restaurant meals delivered. It’s like an Amazon locker, only designed for food. Instead of meeting the delivery person for a face-to-face exchange, you can have your food delivered to the pod and pick it up whenever it’s convenient. You don’t even have to be in the building when your food is delivered—it will be kept in a secure, insulated cubby until you’re ready to pick it up.

HOW DOES IT WORK?

You can use the pod for food delivered by any food delivery app or local restaurant. However, the pod should not be used for grocery deliveries or food delivered through the mail or UPS/Fedex, like Blue Apron or Hello Fresh.

To have food delivered to the pod, just include your Minnow key in the delivery instructions. Your Minnow key is a four-letter code you get when you create your free Minnow account. If you use a delivery app like DoorDash or Uber Eats, just add your Minnow key to the delivery instructions in your DoorDash or Uber Eats profile and you’ll never have to think about it again.

When your order is delivered, you’ll get text and email notifications with instructions on how to pick it up. You have up to 2 hours to pick up your order.

IMPORTANT:

It will take a little time for delivery workers to get used to the pod, but you can make it easier for them. When they buzz you to be let into the building, please:

1. Ask them to deliver your order to the “food locker” in the lobby.

2. Ask them to check the delivery instructions in their delivery app for a four-letter code, which they’ll need to complete the delivery (this is your Minnow key).

HOW DO I SIGN UP?

To sign up, click on the following link. Signing up is fast, easy, and free.

[INSERT SIGNUP LINK HERE]

Please let us know if you have any questions.

Thank you,

Property Management Team